



Havering
LONDON BOROUGH

Licensing Officer's Report



LICENSING SUB-COMMITTEE

REPORT

7 June 2016

Subject heading:

**McIntosh News
19 McIntosh Road, Romford, RM1 4JU
Application to review the premises
licence**

Report author and contact details:

**Paul Campbell, Licensing Officer
5th floor Mercury House
x 2766**

This application to review a premises licence is made by Sasha Taylor, Havering Trading Standards Specialist, under section 51 of the Licensing Act 2003 (the Act). The application was received by Havering's Licensing Authority on 19 April 2016.

Geographical description of the area and description of the building

McIntosh News is a newsagent/convenience store in McIntosh Road approx. 50 metres from the junction with Marshalls Drive, Romford. It is entirely surrounded by residential properties.

Comments and observations on the application

The application was submitted in accordance with the provisions of s.51 of the Act. The grounds for the review are that the premises have made alcohol sales to underage persons on more than one occasion, thus failing to promote the prevention of crime and disorder and protection of children from harm licensing objectives.

Requirements upon the Licensing Authority

The provisions of s.51 of the Act dictate that the Licensing Authority undertakes certain functions with regard to a premises licence review application. To this end a suitably worded public notice was placed nearby to the premises (street sign pole at the junction of Marshalls Drive and McIntosh Road – photo attached). The same notice was also installed at Havering's Town Hall notice board on Main Road and also made available on Havering's website. A copy of the notice is attached for reference.

During the period of the consultation period the notice was removed from the location nearby to the premises on three (3) occasions and tampered with on a fourth occasion. Each time it was replaced or repositioned in order that the public could have notification.

On the first replacement Mr Patel was asked to display the notice inside his premises to prevent any removal. He was reluctant. He was therefore asked to contact his licensing advisor to resolve his issues. No further request was made to Mr Patel.

When determining an application for a premises licence review s.52(3) of the Act requires that the Licensing Authority must, having regard to the application and any relevant representations, take such of the steps mentioned in s.52(4) as it considers necessary for the promotion of the licensing objectives. These steps are:

- (a) to modify the conditions of the licence
- (b) to exclude a licensable activity from the scope of the licence
- (c) to remove the designated premises supervisor
- (d) to suspend the licence for a period not exceeding three months
- (e) to revoke the licence

Summary

There were no representations received from interested persons.

There were three representations made by responsible authorities supporting this application.

Responsible authorities' representations

Licensing Officer Paul Jones makes representation in support of the Trading Standards application to review this premises licence. Mr Jones' representation details a number of licensing policies that the premises fails to adhere to, thus failing to promote the licensing objectives. He also produces a timeline to assist the committee.

Ms Alice Peatling, on behalf of Havering's Children and Young People Services, supports the application based on the protection of children from harm licensing objective.

PC Belinda Goodwin submitted a representation on behalf of the Metropolitan Police in support of the application also under the protection of children from harm licensing objective.

It is mentioned in the Licensing Authorities representation visits made to the premises by Licensing Officers, attached to my report are items regarding this which were exhibited as evidence by Arthur Hunt. **(17889 LA Evidence)**

1. A statement from Licensing Officer Arthur Hunt
2. A copy of the premises licence
3. Refusals register from an inspection on 11th August 2015 with a last entry of 2007
4. An inspection letter sent regarding the August visit
5. An inspection letter dated 3rd September 2015
6. An inspection letter dated 29th September 2015
7. Front of new Refusals Register
8. Inside of the new Refusals Register – No entries made in this log
9. An inspection letter dated 18th November 2015
10. Havering Personal Licence 001838 for Mr Janak Patel



Havering
LONDON BOROUGH

**LICENSING ACT 2003
APPLICATION FOR A PREMISES LICENCE REVIEW**

McIntosh News 19 McIntosh Road Romford RM1 4JU

Notice is hereby given that an application has been made to the Licensing Authority of the London Borough of Havering by Havering's Trading Standards Service for a review of the above detailed premises licence.

GROUNDNS FOR REVIEW

Under age alcohol sales have been made at the premises on three occasions since 2007. These sales have been made by personal licence holders.

Any interested person or responsible authority wishing to make representation on this matter must do so in writing to: Licensing Authority c/o Town Hall Romford RM1 3BD between 20th April 2016 & 17th May 2016.

The public register of Havering's Licensing Authority containing the grounds for this review may be inspected by appointment at the above address by telephoning 01708 432777 Monday to Friday 09:00hrs to 17:00hrs or at www.havering.gov.uk.

It is an offence to knowingly or recklessly make a false statement in connection with an application for a review. On summary conviction a person is liable to a fine not exceeding level 5 on the standard scale (currently £5000).



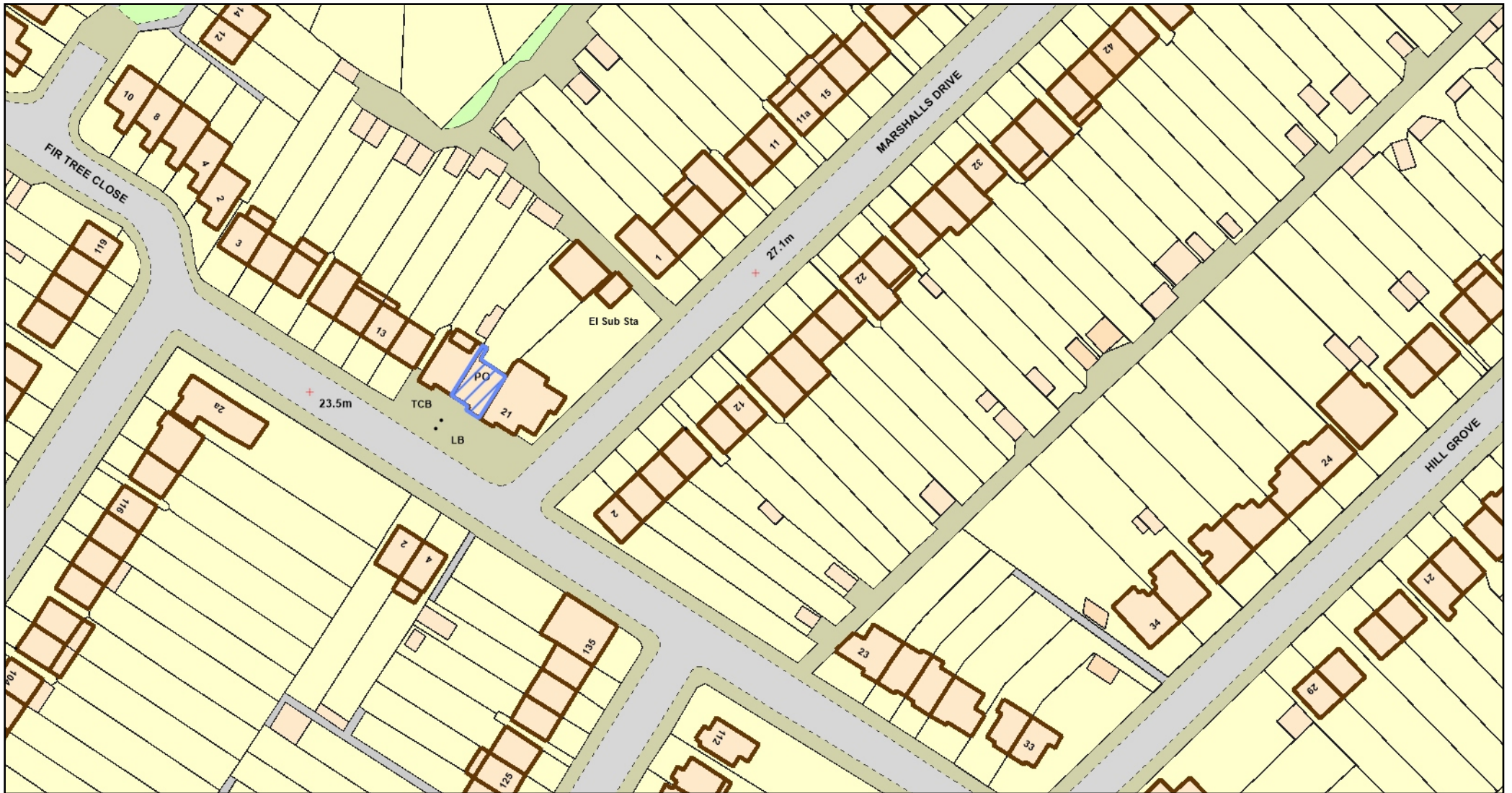
Initial installation on 20 April 2016



Second installation on 5 May 2016



Third installation on 9 May 2016



McIntosh News 19 McIntosh Road Romford RM1 4JU



Scale: 1:1000
 Date: 17 March 2016
 Size: A4



London Borough of Havering
 Town Hall, Main Road, Romford, RM1 3BD
 Tel: 01708 434343

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 Ordnance Survey 100024327



Premises licence number

002077

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description

**McIntosh Road Post Office
19 McIntosh Road, Romford RM1 4JU**

Where the licence is time limited the dates

N/A

Licensable activities authorised by the licence

Supply of Alcohol

The times the licence authorises the carrying out of licensable activities

**Monday to Saturday – 08.00 to 23.00
Sunday 10.00 to 22.30
Christmas Day 12.00 to 15.00 and 19.00 to 22:30
Good Friday 08.00 to 22.30**

The opening hours of the premises

As above

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

Off Supply Only

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

**Mr Janak Patel and Mrs Vinodbala Patel
19 McIntosh Road, Romford RM1 4JU
01708 763287**

Registered number of holder, for example company number, charity number (where applicable)

N/A

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Janak Patel

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Mandatory Conditions

1. **No supply of alcohol may be made under the Premises Licence;**
 - (a) at a time when there is no Designated Premises Supervisor in respect of the Premises Licence, or
 - (b) at a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.
2. **Every supply of alcohol under the Premises Licence must be made or authorised by a person who holds a Personal Licence.**
3. (1) **The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.**
(2) **The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.**

Annex 2 – Conditions consistent with the operating schedule

All staff shall be suitably trained for their job function for the premise. The training shall be written into a programme, ongoing and under constant review, and must be available to a relevant Responsible Authority when called upon.

A Premises Daily Register shall be kept at the premise. This register will be maintained and kept for a minimum of 12 months. This register should record the name of the person responsible for the premise on each given day. The Premises Daily Register shall record all calls made to the premises where there is a complaint made by a resident or neighbour of noise, nuisance or anti social behaviour by persons attending or leaving the premises. This shall record the details of the caller, the time and date of the call and the time and date of the incident about which the call is made and any actions taken to deal with the call. The Premises Daily Register will be readily available for inspection by an Authorised Person throughout the trading hours of the premise.

All members of staff at the premises shall seek “credible photographic proof of age evidence” from any person who appears to be under the age of 18 years and who is seeking access to the premises or is seeking to purchase or consume alcohol on the premises. Such credible evidence, which shall include a photograph of the customer, will include a passport, photographic driving licence, or Proof of Age card carrying a “PASS” logo.

A proof of age scheme, such as Challenge 25, shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification card, such as a driving licence or passport.

A properly specified and fully operational CCTV system shall be installed or the existing system maintained to a satisfactory standard. The system will incorporate a camera covering each of the entrance doors and be capable of providing an image which is regarded as ‘identification standard’ of all persons entering and/or leaving the premises. All other areas of risk identified in the Operational Requirement shall have coverage appropriate to the risk.

The installation or upgrading of any CCTV system shall comply with current best practice. In addition the documentation listed below shall be included in a ‘System File’ which should be readily available for inspection by the relevant authority;

- Site plan showing position of cameras and their field of view.
- Code of Practice.
- Performance specification e.g. storage capacity, image file size, IPS for each camera and purpose of each camera position
- Operational requirement.
- Incident log.
- Maintenance records including weekly visual checks.

To obtain a clear head and shoulders image of every person entering the premises on the CCTV system, persons entering the premises should be asked to remove headwear, unless worn as part of religious observance.

The CCTV system shall incorporate a recording facility and all recordings shall be securely stored for a minimum of one calendar month. A system shall be in place to maintain the quality of the recorded image and a complete audit trail maintained. The system will comply with other essential legislation, and all signs as required will be clearly displayed. The system will be maintained and fully operational throughout the hours that the premises are open for any licensable activity.

The positions of all CCTV cameras shall be clearly shown on a set of plans which should form part of the ‘System File’. Any alteration to the system should only be carried out after consultation with and written approval of Havering Police and the Licensing Authority.

A staff member from the premises who can operate the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.

A written Refusals record shall be maintained in which details of all refusals of service including for underage shall be recorded. The record shall be produced to police or authorised officers on request.

Signs stating that it is an offence to buy or attempt to buy alcohol if under 18 years or to buy or attempt to buy alcohol for a person under 18 shall be clearly displayed by the front door and at the point of sale

Embedded conditions relevant to this licence

Alcohol shall not be sold or supplied except during permitted hours.

Subject to the following exceptions no person shall, except during the permitted hours listed above, sell or supply alcohol or take alcohol from the premises. The exceptions are

- i. During the first 20 minutes after the above hours the taking of the alcohol from the premises, provided it is not taken in an open container.**
- ii. The ordering of alcohol to be consumed off the premises or the despatch by the vendor of the alcohol so ordered;**
- iii. The sale of alcohol to a trader or club for the purposes of the trade or club;**
- iv. The sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of her Majesty's naval, military or air forces.**

Alcohol shall not be sold or supplied unless it is paid for before or at the time when it is sold or supplied.

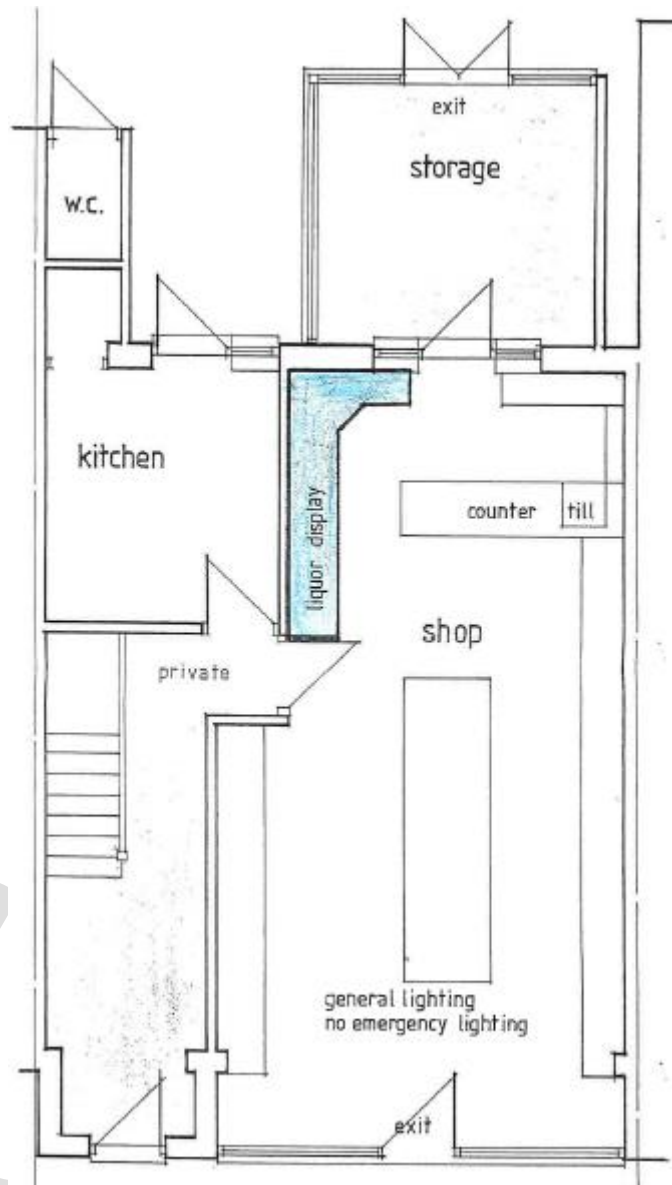
Alcohol shall not be sold in an open container or be consumed in, the licensed premises.

Annex 3 – Conditions attached after a hearing by the Licensing Authority

No Hearing

Annex 4 – Plans

Full plans held by the London Borough Of Havering licensing section
Plans shown are not to scale





Part B

Premises licence summary

Premises licence number

002077

Premises details

Postal address of premises, if any, or if none, ordnance survey map reference or description

**McIntosh Road Post Office
19 McIntosh Road, Romford RM1 4JU**

Where the licence is time limited the dates

N/A

Licensable activities authorised by the licence

Supply of Alcohol

The times the licence authorises the carrying out of licensable activities

**Monday to Saturday – 08.00 to 23.00
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Good Friday 08.00 to 22.30**

The opening hours of the premises

As above

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Off Supply Only

Name, (registered) address of holder of premises licence

**Mr Janak Patel and Mrs Vinodbala Patel
19 McIntosh Road, Romford RM1 4JU**

Registered number of holder, for example company number, charity number (where applicable)

N/A

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Janak Patel

State whether access to the premises by children is restricted or prohibited

N/A

2 of 2

COPY



Havering
LONDON BOROUGH

Copy of Application

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I Sasha Taylor Trading Standards Specialist

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description <p style="text-align: center;">Mcintosh Road Post Office 19 Mcintosh Road</p>	
Post town Romford	Post code (if known) RM1 4JU

Name of premises licence holder or club holding club premises certificate (if known) Mr Janak Patel and Mrs Vinodbala Patel

Number of premises licence or club premises certificate (if known) 002077

Part 2 - Applicant details

I am

Please tick yes

- 1) an interested party (please complete (A) or (B) below)
 - a) a person living in the vicinity of the premises
 - b) a body representing persons living in the vicinity of the premises
 - c) a person involved in business in the vicinity of the premises
 - d) a body representing persons involved in business in the vicinity of the premises

- 2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick yes

Current postal address if different from premises address

Post town

Post Code

Daytime contact telephone number

E-mail address (optional)

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Sasha Taylor, Specialist Trading Standards Officer London Borough of Havering Trading Standards Service 5 th Floor, Mercury House Mercury Gardens Romford Essex RM1 3SL
Telephone number (if any) 01708 433479
E-mail address (optional) sasha.taylor@haverling.gov.uk

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- | | |
|---|-------------------------------------|
| 1) the prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) public safety | <input type="checkbox"/> |
| 3) the prevention of public nuisance | <input type="checkbox"/> |
| 4) the protection of children from harm | <input checked="" type="checkbox"/> |

Please state the ground(s) for review (please read guidance note 1)

The London Borough of Havering Trading Standards Service is committed to preventing underage sales of alcohol within the Borough.

Underage sales have been made to persons under the age of 18, on three occasions since 2007. The sales have been made by the Designated Premise Supervisor and personal licence holders who both hold personal licences within the business.

We therefore believe that the trader has failed in their duty to protect children from harm.

Please provide as much information as possible to support the application
(please read guidance note 2)

This review relates to McIntosh Road Post Office who trade under the name McIntosh News. The shop is a small independent business situated alone in a totally residential location of McIntosh Road, Romford, and Essex, RM1 4JU. The designated premises supervisor and premises licence holder is Mr Janak Patel. Mr Patel and his wife have run the business for the last 30 years.

On 1st June 2011, as part of an underage sale test purchasing exercise. Mrs Vinodbala Patel, (wife of the designated premise supervisor) sold one 75cl bottle of Echo Falls red wine (12% alcohol Volume) to a 16 year old volunteer. There was no request for identification or enquiry about age. There was no CCTV, no refusal register and no premise licence displayed. Mrs Patel received a formal caution in relation to the sale. Mrs Patel had also sold alcohol to a person under 18 in 2007. Following this sale a warning letter was sent to the business (see Appendix C) and they signed up to operate a 'Challenge 21' policy.

The venue then passed two test purchases after this sale, and a further pass in January 2009.

On the 8th November 2011, Mr Janak Patel attended a meeting with Trading Standards and a Police Licensing officer, the purpose of the meeting was to discuss concerns raised following two failed test purchase initiatives conducted at the premises resulting in alcohol being sold to sixteen year old volunteers by Mrs Vinodbala Patel.

Following the meeting an action plan was agreed requiring the following as proposed conditions on their licence these were;

- installation of a a CCTV system, fit for purpose.
- A personal Licence holder being on the premises at all times that alcohol is displayed for sale.
- In light of Mrs Patel failing two underage sales test purchases of alcohol she should no longer be authorised to make alcohol sales on behalf of Mr Patel.
- It was suggested that appropriate checks were carried out to ensure proof of age before selling alcohol.
 - To adopt a "Challenge 25 policy"
 - A refusal register being introduced and retained.
- Also the need to remind customers suspected of buying alcohol on behalf of underage persons that it an offence to do so.

After numerous emails and phone calls the buiness finally, submitted a minor variation in February 2012 adopting all of the above as conditions on their licence. The only condition that was not accepted, was Mrs Patel not selling alcohol. Mr Patel did not agree to the proposed restriction on his wife not being able to make alcohol sales.

Mr Patel told his licensing agent that due to the limited income he gets from the premises he would find it difficult to have to employ a person to cover his wife's duties. The licensing agent agreed that they would arrange for her to attend a recognised training course. We have never received any confirmation that Mrs Patel attended any training.

Mrs Patel signed a Formal Caution on 21st February 2012, in relation to the sale on the 1st June 2011. Copy in Appendix A

On 18th April 2012, an officer delivered and went through our challenge 25 pack, the

trader was advised to replace all challenge 21 posters with challenge 25 posters . On 22nd May 2012 the Challenge 25 application was returned to our office. Copy in Appendix B

On 4th August 2015, the shop was visited as part of an underage sales test purchasing exercise and Mr Janak Patel sold an alcoholic beverage to a 15 year old female volunteer. He did not ask for identification or the age of the volunteer. Mr Patel is also the Designated Premise Supervisor. The volunteer purchased a bottle of Echo Falls Fruit Fusion Rose Wine at 9.5 % volume. cost £5.99. The sale was witnessed by Senior Trading Standards Officer Josile Munro. When asked Mr Patel said that he forgot that's why he sold. There was no refusal book and he was unable to produce any training records. On the day two businesses failed out of six visited.

On 10th August 2015, Licensing Officer Arthur Hunt visited McIntosh news, and Mr Patel was asked to address a number of issues. In total 9 licence conditions were being breached. Further visits were subsequently carried out 2nd September 2015, 28th September 2015 and 17th November 2015 as Mr Patel failed to contact licensing and address the issues raised as far as I am aware Mr Patel never contacted Mr Hunt.

On 16th October 2015, Trading Standards Officer Ann Bowes called Mr Patel to remind him about the Fair Trading Award Training which was scheduled for 31st October 2015. Mr Patel said he would not be attending as he was taking his wife to the hospital.

On 21st October 2015, a meeting took place between Mr Patel, his licensing agent, the trading standards service, licensing and a police licensing officer to discuss the recent problems at the venue.

At the meeting the licensing team made it clear that Mr Patel had still not set up his CCTV as his conditions required despite a number of follow up visits. Mr Patel admitted that it was a mistake to sell alcohol to a young person under the age of 18, and blamed it on the workload and hours he had to do that day as he had to cover for a newspaper boy who had not turned up.

During the meeting it was made clear to Mr Patel that he had not implemented conditions he had previously agreed in 2012 and Mr Patel was unable to say why or convince us that he would do so and maintain them in the future.

He was asked if he would surrender his licence, which he said he did not want to do as he wanted to sell the business with the licence included. The property at 19 McIntosh Road includes a residence. Mr Patel was asked where he would live and he said he had a home nearby which he would move to. Mr Patel said he was going to sell the business. It was agreed at the meeting that he would send evidence that the shop was being put up for sale and then notify us of the sale. To date this notification has never been received.

The trading standards service is concerned that the trader has sold three times within a few years and never did action the conditions that were agreed in 2012. This is despite numerous attempts to engage with the trader.

These failings by what should be considered responsible persons within the venue gives the Trading Standards Service significant concerns as to their commitment to preventing underage sales and responsible alcohol retailing.

The trader appears to be unable or unwilling to successfully operate a Challenge 25 scheme despite numerous attempts by the Trading Standards Service to offer this

valuable tool to the retailer. On the 4th August 2015 again their was no refusal book on the premises even though this was added as a condition on the licence after the sale.

The trader adopted the following conditions after the sale in 2011 these were:-

- Installing a CCTV system that is fit for purpose and operating to Home Office guidelines
- A personal Licence Holder being in the shop at all times that alcohol is on display for sale
- Adopt a 'Challenge 25' policy by only accepting a valid form of Identification i.e passport or driving licence before selling any age restricted products
 - A Refusal of Service register being introduced and retained
- The need to remind customers suspected of buying alcohol on behalf of underage persons that it is an offence to do so.

They have continued to operate without a refusal register even after the first underage sale and despite it being quite clear that this is an important part of their dilligence. They have also failed to honour previous assurances to install CCTV at the venue.

Although in this case the sales have taken place over a longer period of time, the trading standards service has lost confidence in management and has concerns regarding the operation of this venue.

The people that have made the sales are the owners of the business. If the licensing sub-committee believe that the trader will continue to sell to underage persons we would suggest that revocation of the licence would be appropriate and should be considered.

If however, it is felt all conditions are appropriate we would welcome any further conditions that would help prevent any future underage sales, or we would ask you to consider suspension of the licence until conditions are adequately implemented.

In this review I have included the following supporting documents.

Formal Caution Mrs V Patel dated 21/02/12 – APPENDIX A

Inspection report and Challenge 25 code of practice dated 18/02/12 – APPENDIX B

Warning letter dated 16/ 07/07- APPENDIX C

Minutes from meeting on 21/09/15 APPENDIX D

Please tick yes

Have you made an application for review relating to this premises before

If yes please state the date of that application

Day Month Year

1	1	1	1	1	1	1	1	1
---	---	---	---	---	---	---	---	---

If you have made representations before relating to this premises please state what they were and when you made them

N/A

Please tick yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 4). **If signing on behalf of the applicant please state in what capacity.**

Signature



Date

19/04/16

Capacity

TRADING STANDARDS SPECIALIST

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.



Havering
LONDON BOROUGH

FORMAL CAUTION

Case Reference : 642

OFFENDER'S NAME : MRS VINODBALA
FORENAME(S) : PATEL
ADDRESS : 19, McIntosh Road, Romford, Essex,
RM1 4JU

DATE OF BIRTH : 04/08/1945

DATE OF OFFENCE : 1st June 2011

PLACE OF OFFENCE : McIntosh Post Office, 19 McIntosh Road,
Romford, RM1 4JU.

BRIEF CIRCUMSTANCES OF OFFENCE : You did sell to a person under the age of 18, namely a 75cl bottle of Echo Falls California rose wine 12% alc vol, contrary to section 146(1) of the Licensing Act 2003

DECLARATION :

I hereby declare that I admit the offence described above and agree to accept a caution in this case. I understand that a record will be kept of this caution and that it may influence a decision to institute proceedings should I be found to be infringing the law in the future. I further understand that this caution may be cited should I subsequently be found guilty of an offence by a Court of Law.

Signed : Vinodbala J. Patel
Mrs Vinodbala Patel

Date : 21.02.12.

Signed : William Adams
Mr William Adams
Divisional Manager Operations

Date : 19 MARCH 2012,

(Gave new checklist) 49/25



Havering
LONDON BOROUGH

Housing & Public Protection

London Borough of Havering
5th Floor Mercury House
Mercury Gardens
Romford
RM1 3SL

M.M.

Telephone: 01708 433416

Fax: 01708 432554

email: trading.standards@havering.gov.uk

Textphone: 01708 433175

18/4/12

CHALLENGE 25 CODE OF PRACTICE

Trading Name: McIntosh News

Address: 19, McIntosh Road
..... Romford
..... RM4 4JY
.....

Telephone Number: 01708 763287

Designated Premises Supervisor: Mr J Patel

I/we agree to comply with the London Borough of Havering's Challenge 25 Code of Practice for the supply of alcohol. I/we understand that approval notices can be withdrawn by the Local Authority for any breach and that ownership of the notices rest with the London Borough of Havering.

Signed: X *Jagan Patel*

Name Printed: Y JAGAN B. PATEL

Date: X 18-04-12

THANKYOU FOR COMPLETING THIS FORM



Trading Standards Service
5th Floor, Mercury House
Mercury Gardens,
Romford, RM1 3SL
Telephone 01708 43
Fax 01708 432554
Email: trading.standards@haverling.gov.uk

No: TS/4218

INSPECTION REPORT

Trading Name: McIntosh News

Address: 19, McIntosh Rd

Date & Time of Inspection: 16/11/12

Type of Premises: Newspaper / Off site

Seen / Interviewed: 3 people

Licence Cat: A1c

This report only covers the areas inspected at the time of visit. It does not necessarily signify compliance with any matter arising under any areas/legislation mentioned below. Comments should not be assumed to apply to any matters other than those specified. Further advice regarding this inspection may be given by letter.

AREAS OF INSPECTION INDICATED BELOW

Consumer Safety Fair Trading Weights & Measures Licensing Other

INSPECTION POINTS/COMMENTS (including details of samples)

Routine visit Re Chall 25
Had 21 poster gave Mr Patel New guide for traders on Chall 25 + he signed new Chall 25 policy Adv to change poster to Chall 25
Went through price with Mr Patel
Advised him to ensure all staff instructed to operate Chall 25

Leaflets Information Pack Other Inspection Type P NP

Adv to use refusal book

Officers Signature: <u>[Signature]</u>	Name: <u>R. MURPHY</u>	Tel: <u>01708 432554</u>
Received by: <u>[Signature]</u>	Date: <u>18/04/12</u>	<u>4236</u>
Corrective action to be taken (date)		



APPENDIX C



WARNING
letter

Peter Davenport
Trading Standards Manager

Public Realm
London Borough of Havering
Langtons Cottage, Billet Lane
Hornchurch RM11 1XL

Mr J Patel
The Post Office
19, McIntosh Road
Romford
RM1 4JU

Telephone: 01708 433420
Fax: 01708 432717
email: katalin.morath@havering.gov.uk
Textphone: 01708 433175

Date: 16th July 2007

My Reference: KM

Dear Mr Patel,

Licensing Act 2003
Sale of alcohol to an individual under eighteen.

As you are aware during an underage alcohol test purchasing exercise a member of your staff sold alcohol to a person under the age of eighteen on 19th May 2007.

This contravenes the above legislation and I must remind you that it is a criminal offence to supply alcohol to anyone under the age of eighteen and such action could result in legal proceedings being taken against you through the criminal courts. A person found guilty of this offence is liable on summary conviction to a maximum fine of £5000.00.

On this occasion this Service does not intend pursuing any further action at this time, however you should view this letter as a warning and ensure that all your staff are more vigilant. A copy of this letter will be retained on file and any future infringements will be considered in light of this correspondence.

I trust this letter is self explanatory however should you have any queries please contact me on above telephone number and I will be pleased to assist.

Yours sincerely

Katalin Morath
Fair Trading Officer

Notes of The McIntosh Off Licence Pre-Review Meeting : 21/9/2015 @ 12pm**Present :**

Licensee : Mr Janak PATEL

LA Havering : Josile Munro, Senior Trading Standards Officer, Ann Bowes, Trading Standards Officer and Arthur Hunt, Licensing Officer

MPS : Licensing PC Belinda GOODWIN

Introduction :

Everyone introduced themselves and the circumstances of the sales was set out.; On 4th August 2015 at about 12:30pm Mr Janak Patel (licensee of McIntosh New) had sold a bottle of Echo Falls Rose Wine to a child of 15 years. He did not ask his age. On the day he was unable to locate the refusals book and he did not have a training recorded as his conditions required.

The licensing team advised him that he still had not set up the CCTV as his conditions required despite a number of follow-up visits

On the day of the sale he did not have his alcohol license displayed as required but although on a follow-up visit it was displayed.

Response

He admitted that it was a mistake to sale and blamed it on the workload and hours he had to do that day as he had to cover for a newspaper boy who had not turned up that day.

He brought in as requested his refusals book however it did not have any recent entries in it from 2015. There was no training record available. This demonstrated that he was not following the conditions as he had agreed to previously.

Action Plan/Follow-up

It was clear that the conditions he had previously agreed had not been implemented and Mr Patel was unable to say why or convince us that he would do so and maintain them in the future.

We discussed with him what the next options were as we advised him that he had not implemented/followed his licence conditions as he had previously agreed to do. Furthermore we informed him that based on his current performance we were not convinced that he would cope with following and maintaining the conditions. He was therefore asked him if he would surrender the licence alternatively we would go for a review of the licence with a request for the removal of the licence.

He did not want to surrender the licence as he was adamant that he was going to sell the shop and wanted to sell it as a going concern with the licence included. He said the sale would be very soon and so did not want us to apply for removal of the licence. As the property at 19 McIntosh Road included a residence we asked where he would live and he said that he had a home nearby which he would move to. We decided to give him the benefit of the doubt that he would be selling the shop. If this appeared not to be the case we advised him that we would make an application for the review of the licence with the aim of the removal of the licence.

It was agreed that he would send in evidence that the shop was being put up for sale and then notification of the sale.



Josile Munro 21/9/2015



Havering

LONDON BOROUGH

STATEMENT OF WITNESS

(Criminal Procedure Rules r27.1(1);
Criminal Justice Act 1967, s.9, Magistrates' Court Act 1980, s.5B)

Statement of Arthur Hunt

Age if under 18 (if over 18 insert "over 18") Over `18

Occupation of Witness Licensing Officer, London Borough of Havering

This statement, consisting of 2 pages each signed by me, is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything I know to be false or do not believe to be true.

Dated 23rd 2015

Signed *As Hunt*

I have asked to make a statement by Anne Bowers, who is a Trading Standards Officer, of my dealings with a premise called McIntosh News, 19 McIntosh Road, Romford RM1 4JU.

I am a Licensing Officer and have been employed by the London Borough of Havering since January 2013. My duties amongst other things include the administration and enforcement of the provisions of the Licensing Act 2003.

The premise is covered by a premises licence number 2077 issued under the Licensing Act 2003 by the London Borough of Havering. I produce a copy of the licence as **EXHIBIT AGH/1**.

As a result of information received, I conducted an inspection at the premises on the 10 August 2015. I spoke with the Designated Premises Supervisor and joint Licence Holder Mr Janak Patel. As part of the inspection I examined the refusals register for the premises and took a photograph. I produce this photograph as **EXHIBIT AH/2**.

Following the inspection I wrote to Mr & Mrs Patel in a letter dated the 11 August 2015, as the joint Licence Holders, detailing issues that required addressing. I produce a copy of the letter as **EXHIBIT AGH/3**. In that letter I requested a response by the 1 September 2015. Having not received any response I re-attended the premises on the 2 September 2015. With Mr Patel I conducted an inspection and found that most of the

Signed *As Hunt* Signature witnessed by

Statement of Arthur Hunt

issues raised in my previous letter were still outstanding. As a result of that inspection I sent another letter, dated the 3 September 2015. I produce a copy of that letter as **EXHIBIT AGH/4**. I once again requested a response by the 17 September 2015. I did not receive a response, however on the 21 September 2015 I attended a meeting organised by Trading Standards with Mr Patel. This was held at Mercury House, Romford. Those in attendance were Josile Munro (Trading Standards) and PC Belinda Goodwin (Police Licensing). The conclusion of the meeting was that Trading Standards would draw up an action plan for the premises.

On the 28 September 2015, having been assured that all issues had been resolved at the premises by Mr Patel at the above mentioned meeting; I attended the premises. I discovered that this was not the case. I therefore wrote to Mr and Mrs Patel again in a letter dated the 29 September 2015. I once again requested a response by the 21 October 2015. I produce a copy of this letter as **EXHIBIT AGH/5**.

Once again, I did not receive a response. I therefore re-visited the premises on the 17 November 2015. On this occasion I spoke with Mrs Vinodbala Patel, the wife of Mr Patel and also joint Licence Holder. During the inspection I noted that the premises had been issued with a new refusals log, so I took 2 photographs. I produce these photographs as **EXHIBIT AGH/6** and **EXHIBIT AGH/7**. I once again wrote to Mr and Mrs Patel in a letter dated the 18 November 2015. I also, once again, requested that I be contacted by the 10 December 2015 with a response to the issues I had raised. To date I have not been contacted. I produce a copy of that Letter as **EXHIBIT AGH/8**.

Mr Janek Patel is a Personal Licence Holder with the London Borough of Havering. This was issued to him on 21 November 2005. I produce a copy of the paper counterpart of licence number 001838 as **EXHIBIT AGH/9**.



Signed  Signature witnessed by



Havering
LONDON BOROUGH

Name of Defendant:

Janak Patel

Description of Exhibit:

Premises Licence No. 2077

I identify this item as Exhibit Number:

AGH/1

Signature(s)

Janak Patel

Court Exhibit Number:



Premises licence number

002077

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description

**McIntosh Road Post Office
19 McIntosh Road, Romford RM1 4JU**

Where the licence is time limited the dates

N/A

Licensable activities authorised by the licence

Supply of Alcohol

The times the licence authorises the carrying out of licensable activities

**Monday to Saturday – 08.00 to 23.00
Sunday 10.00 to 22.30
Christmas Day 12.00 to 15.00 and 19.00 to 22:30
Good Friday 08.00 to 22.30**

The opening hours of the premises

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

Off Supply Only

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

**Mr Janak Patel and Mrs Vinodbala Patel
19 McIntosh Road, Romford RM1 4JU
01708 763287**

Registered number of holder, for example company number, charity number (where applicable)

N/A

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Janak Patel

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Mandatory Conditions

1. **No supply of alcohol may be made under the Premises Licence;**
 - (a) at a time when there is no Designated Premises Supervisor in respect of the Premises Licence, or
 - (b) at a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.
2. **Every supply of alcohol under the Premises Licence must be made or authorised by a person who holds a Personal Licence.**
3. (1) **The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.**
(2) **The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.**

Annex 2 – Conditions consistent with the operating schedule

All staff shall be suitably trained for their job function for the premise. The training shall be written into a programme, ongoing and under constant review, and must be available to a relevant Responsible Authority when called upon.

A Premises Daily Register shall be kept at the premise. This register will be maintained and kept for a minimum of 12 months. This register should record the name of the person responsible for the premise on each given day. The Premises Daily Register shall record all calls made to the premises where there is a complaint made by a resident or neighbour of noise, nuisance or anti social behaviour by persons attending or leaving the premises. This shall record the details of the caller, the time and date of the call and the time and date of the incident about which the call is made and any actions taken to deal with the call. The Premises Daily Register will be readily available for inspection by an Authorised Person throughout the trading hours of the premise.

All members of staff at the premises shall seek “credible photographic proof of age evidence” from any person who appears to be under the age of 18 years and who is seeking access to the premises or is seeking to purchase or consume alcohol on the premises. Such credible evidence, which shall include a photograph of the customer, will include a passport, photographic driving licence, or Proof of Age card carrying a “PASS” logo.

A proof of age scheme, such as Challenge 25, shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification card, such as a driving licence or passport.

A properly specified and fully operational CCTV system shall be installed or the existing system maintained to a satisfactory standard. The system will incorporate a camera covering each of the entrance doors and be capable of providing an image which is regarded as ‘identification standard’ of all persons entering and/or leaving the premises. All other areas of risk identified in the Operational Requirement shall have coverage appropriate to the risk.

The installation or upgrading of any CCTV system shall comply with current best practice. In addition the documentation listed below shall be included in a ‘System File’ which should be readily available for inspection by the relevant authority;

- Site plan showing position of cameras and their field of view.
- Code of Practice.
- Performance specification e.g. storage capacity, image file size, IPS for each camera and purpose of each camera position
- Operational requirement.
- Incident log.
- Maintenance records including weekly visual checks.

To obtain a clear head and shoulders image of every person entering the premises on the CCTV system, persons entering the premises should be asked to remove headwear, unless worn as part of religious observance.

The CCTV system shall incorporate a recording facility and all recordings shall be securely stored for a minimum of one calendar month. A system shall be in place to maintain the quality of the recorded image and a complete audit trail maintained. The system will comply with other essential legislation, and all signs as required will be clearly displayed. The system will be maintained and fully operational throughout the hours that the premises are open for any licensable activity.

The positions of all CCTV cameras shall be clearly shown on a set of plans which should form part of the ‘System File’. Any alteration to the system should only be carried out after consultation with and written approval of Havering Police and the Licensing Authority.

A staff member from the premises who can operate the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.

A written Refusals record shall be maintained in which details of all refusals of service including for underage shall be recorded. The record shall be produced to police or authorised officers on request.

Signs stating that it is an offence to buy or attempt to buy alcohol if under 18 years or to buy or attempt to buy alcohol for a person under 18 shall be clearly displayed by the front door and at the point of sale

Embedded conditions relevant to this licence

Alcohol shall not be sold or supplied except during permitted hours.

Subject to the following exceptions no person shall, except during the permitted hours listed above, sell or supply alcohol or take alcohol from the premises. The exceptions are

- i. During the first 20 minutes after the above hours the taking of the alcohol from the premises, provided it is not taken in an open container.**
- ii. The ordering of alcohol to be consumed off the premises or the despatch by the vendor of the alcohol so ordered;**
- iii. The sale of alcohol to a trader or club for the purposes of the trade or club;**
- iv. The sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of her Majesty's naval, military or air forces.**

Alcohol shall not be sold or supplied unless it is paid for before or at the time when it is sold or supplied.

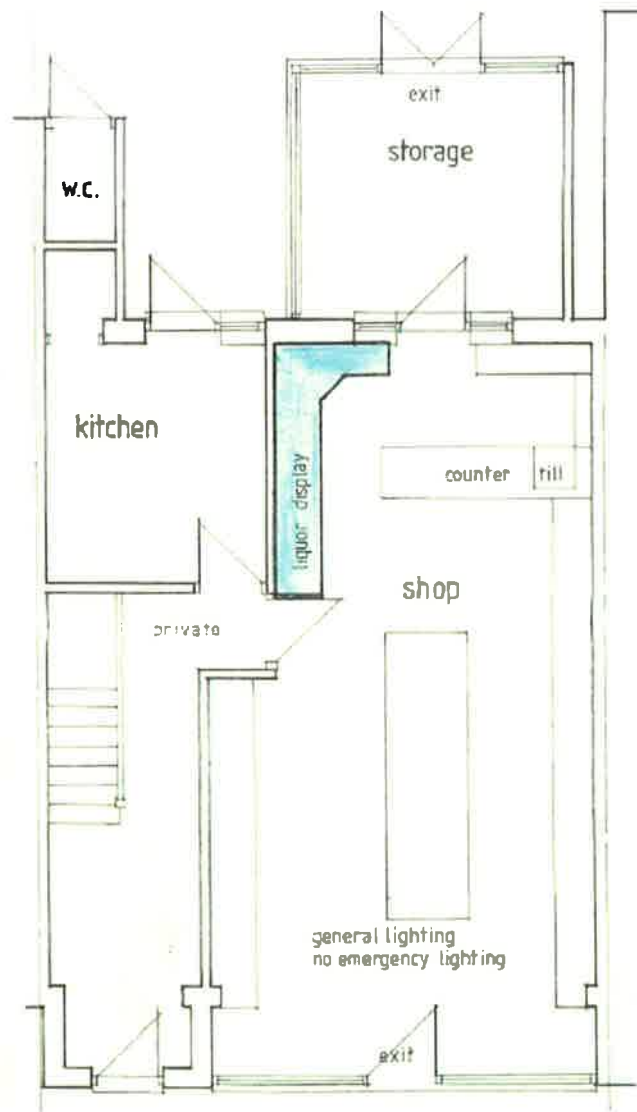
Alcohol shall not be sold in an open container or be consumed in, the licensed premises.

Annex 3 – Conditions attached after a hearing by the Licensing Authority

No Hearing

Annex 4 – Plans

**Full plans held by the London Borough Of Havering licensing section
Plans shown are not to scale**





Part B

Premises licence summary

Premises licence number

002077

Premises details

Postal address of premises, if any, or if none, ordnance survey map reference or description

McIntosh Road Post Office
19 McIntosh Road, Romford RM1 4JU

Where the licence is time limited the dates

N/A

Licensable activities authorised by the licence

Supply of Alcohol

The times the licence authorises the carrying out of licensable activities

Monday to Saturday – 08.00 to 23.00
Sunday 10.00 to 22.30
Christmas Day 12.00 to 15.00 and 19.00 to 22:30
Good Friday 08.00 to 22.30

The opening hours of the premises

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Off Supply Only

Name, (registered) address of holder of premises licence

Mr Janak Patel and Mrs Vinodbala Patel
19 McIntosh Road, Romford RM1 4JU

Registered number of holder, for example company number, charity number (where applicable)

N/A

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Janak Patel

State whether access to the premises by children is restricted or prohibited

N/A



Havering
LONDON BOROUGH

Name of Defendant:

Janak Patel

Description of Exhibit:

Refusals Register from inspection on 11 August 2015

I identify this item as Exhibit Number:

AGH/2

Signature(s)

Janak Patel *[Signature]*

Court Exhibit Number:



Havering
LONDON BOROUGH

Name of Defendant:

Janak Patel

Description of Exhibit:

Inspection letter dated the 11 August 2015

I identify this item as Exhibit Number:

AGH/3

Signature(s)

Court Exhibit Number:



Havering

LONDON BOROUGH

Public Protection

London Borough of Havering
Mercury House, Mercury Gardens
Romford RM1 3SL

t 01708 433585

e arthur.hunt@havering.gov.uk

text relay 18001 01708 432777

Date 11 August 2015

www.havering.gov.uk

Mr & Mrs Janak & Vinodbala Patel
19 McIntosh Road
Romford
RM1 4JU

My Reference: AGH//SR 032297

Dear Mr & Mrs Patel

McIntosh Road Post Office, 19 McIntosh Road, Romford, RM1 4JU

In relation to the visit I made to the above premises on 10 August 2015 the following items need to be addressed :-

- **Section 57(3) Licensing Act 2003 states:-**

The holder of the premises licence must secure that—

- (a) the summary of the licence or a certified copy of that summary, and***
 - (b) a notice specifying the position held at the premises by any person nominated for the purposes of subsection (2),***
- are prominently displayed at the premises.***

The Part B (summary) of the licence was not on display as required by the Licensing Act. However, you were able to produce the Part B at the time of inspection.

- **Annex 2 Condition - A Premises Daily Register shall be kept at the premise. This register will be maintained and kept for a minimum of 12 months. This register should record the name of the person responsible for the premise on each given day. The Premises Daily Register shall record all calls made to the premises where there is a complaint made by a resident or neighbour of noise, nuisance or anti social behaviour by persons attending or leaving the premises. This shall record the details of the caller, the time and date of the call and the time and date of the incident about which the call is made and any actions taken to deal with the call. The Premises Daily Register will be readily available for inspection by an Authorised Person throughout the trading hours of the premise.**

You admitted that you have not maintained a premises daily register.

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- **Annex 2 Condition - All staff shall be suitably trained for their job function for the premise. The training shall be written into a programme, ongoing and under constant review, and must be available to a relevant Responsible Authority when called upon.**

You admitted that you have not conducted any training and you have no training records.

- **A properly specified and fully operational CCTV system shall be installed or the existing system maintained to a satisfactory standard. The system will incorporate a camera covering each of the entrance doors and be capable of providing an image which is regarded as 'identification standard' of all persons entering and/or leaving the premises. All other areas of risk identified in the Operational Requirement shall have coverage appropriate to the risk.**

- **The installation or upgrading of any CCTV system shall comply with current best practice. In addition the documentation listed below shall be included in a 'System File' which should be readily available for inspection by the relevant authority;**

Site plan showing position of cameras and their field of view.

Code of Practice.

Performance specification e.g. storage capacity, image file size, IPS for each camera and purpose of each camera position

Operational requirement.

Incident log.

Maintenance records including weekly visual checks.

- **To obtain a clear head and shoulders image of every person entering the premises on the CCTV system, persons entering the premises should be asked to remove headwear, unless worn as part of religious observance.**
- **The CCTV system shall incorporate a recording facility and all recordings shall be securely stored for a minimum of one calendar month. A system shall be in place to maintain the quality of the recorded image and a complete audit trail maintained. The system will comply with other essential legislation, and all signs as required will be clearly displayed. The system will be maintained and fully operational throughout the hours that the premises are open for any licensable activity.**
- **The positions of all CCTV cameras shall be clearly shown on a set of plans which should form part of the 'System File'. Any alteration to the system should only be carried out after consultation with and written approval of Havering Police and the Licensing Authority.**
- **A staff member from the premises who can operate the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.**

There are a total of 6 conditions in your licence that deal with CCTV. You admitted that you do not have any CCTV.

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- **Annex 2 Condition - A written Refusals record shall be maintained in which details of all refusals of service including for underage shall be recorded. The record shall be produced to police or authorised officers on request.** You produced a document that had one refusal and this was dated 2007. As I stated, it is incomprehensible that you have not had any refusals since that date. Either you have made refusals and not noted them down or you have failed to conduct the correct checks in order to make further refusals.

My next visit will be in one month (this may be sooner if circumstances dictate) on that occasion I will need to inspect the following items to check compliance :-

- Premises Licence
- Part "B" of the licence correctly displayed
- Records that need to be kept in accordance with the Premises Licence
- Designated Premises Supervisors Personal Licence

This is my summary of the licensing inspection undertaken at your premises on 10 August 2015 for your reference. As you can see, it appears that nine conditions are in breach and a breach of the Licensing Act 2003. The provision of licensable activity is dependent upon full compliance with all premises licence conditions. The conditions in annex 2 of a premises licence are voluntary conditions, i.e. they are conditions the premises licence holder offered to support the authority to provide licensable activity, rather than conditions the Licensing Authority imposed upon the holder.

An application for a premises licence is granted on the understanding that the holder may, for example, sell alcohol only if the holder complies with all the offers made in the application. As such it is very important that a premises licence holder complies with all the conditions he or she has volunteered. We can see here that you appear not to be complying with at least five conditions on your premises licence.

A premises licence in breach ceases to authorise the provision of licensable activity at the premises and effectively renders the premises unlicensed. Providing licensable activity from an unlicensed premises will likely lead to criminal offences being committed contrary to s.136 of this Act. Therefore it is important that all conditions on a premises licence are in compliance as these conditions form the basis of your authority to provide licensable activity at the premises.

Please can you address the issues I have detailed above for your reference and contact me within 21 days of receipt of this letter in order that I may conduct a follow up inspection to confirm compliance. I hope to receive your response, therefore, by 1 September 2015.

Yours faithfully

Arthur Hunt
Licensing Officer

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Havering
LONDON BOROUGH

Name of Defendant:

Janak Patel

Description of Exhibit:

Inspection letter dated the 3 September 2015

I identify this item as Exhibit Number:

AGH/4

Signature(s)

Court Exhibit Number:



Mr & Mrs Janak & Vinodbala Patel
19 McIntosh Road
Romford
RM1 4JU

t 01708 433585
e arthur.hunt@havering.gov.uk
text relay 18001 01708 432777
Date 3 September 2015

www.havering.gov.uk

My Reference: AGH//SR 032297

Dear Mr & Mrs Patel

McIntosh Road Post Office, 19 McIntosh Road, Romford, RM1 4JU

In relation to the visit I made to the above premises on 2 September 2015 the following items need to be addressed :-

- **Section 57(3) Licensing Act 2003 states:-**

The holder of the premises licence must secure that—

- (a) the summary of the licence or a certified copy of that summary, and***
 - (b) a notice specifying the position held at the premises by any person nominated for the purposes of subsection (2),***
- are prominently displayed at the premises.***

The Part B (summary) of the licence was once again not on display as required by the Licensing Act. Again you were able to produce the Part B at the time of inspection. This needs to be on display to the public.

- **Annex 2 Condition - All staff shall be suitably trained for their job function for the premise. The training shall be written into a programme, ongoing and under constant review, and must be available to a relevant Responsible Authority when called upon.**

You were unable to produce any training records.

- **A properly specified and fully operational CCTV system shall be installed or the existing system maintained to a satisfactory standard. The system will incorporate a camera covering each of the entrance doors and be capable of providing an image which is regarded as 'identification standard' of all persons entering and/or leaving the premises. All other areas of risk identified in the Operational Requirement shall have coverage appropriate to the risk.**

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- **The installation or upgrading of any CCTV system shall comply with current best practice. In addition the documentation listed below shall be included in a 'System File' which should be readily available for inspection by the relevant authority;**
Site plan showing position of cameras and their field of view.
Code of Practice.
Performance specification e.g. storage capacity, image file size, IPS for each camera and purpose of each camera position
Operational requirement.
Incident log.
Maintenance records including weekly visual checks.
- **To obtain a clear head and shoulders image of every person entering the premises on the CCTV system, persons entering the premises should be asked to remove headwear, unless worn as part of religious observance.**
- **The CCTV system shall incorporate a recording facility and all recordings shall be securely stored for a minimum of one calendar month. A system shall be in place to maintain the quality of the recorded image and a complete audit trail maintained. The system will comply with other essential legislation, and all signs as required will be clearly displayed. The system will be maintained and fully operational throughout the hours that the premises are open for any licensable activity.**
- **The positions of all CCTV cameras shall be clearly shown on a set of plans which should form part of the 'System File'. Any alteration to the system should only be carried out after consultation with and written approval of Havering Police and the Licensing Authority.**
- **A staff member from the premises who can operate the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.**
 There are a total of 6 conditions in your licence that deal with CCTV. You have still not dealt with these conditions. There is no CCTV at your premises

This is my summary of the licensing inspection undertaken at your premises on 2 September 2015 for your reference. As you can see little has change from when I visited on the 10 August 2015. It appears that seven conditions are still in breach and a breach of the Licensing Act 2003. As you can see, the premises licence remains in breach more than three weeks after these licence breaches were originally identified. Please ensure that you take all reasonable steps to resolve these issues at the earliest possible opportunity.

As I stated previously the provision of licensable activity is dependent upon full compliance with all premises licence conditions. We can see here that you appear not to be complying with at least seven conditions on your premises licence.

A premises licence in breach ceases to authorise the provision of licensable activity at the premises and effectively renders the premises unlicensed. Providing licensable activity from an unlicensed premises will likely lead to criminal offences

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being committed contrary to s.136 of this Act. Therefore it is important that all conditions on a premises licence are in compliance as these conditions form the basis of your authority to provide licensable activity at the premises.

Please can you address the issues I have detailed above for your reference and contact me within 14 days of receipt of this letter in order that I may conduct a follow up inspection to confirm compliance. I hope to receive your response, therefore, by 17 September 2015.

Yours faithfully

Arthur Hunt
Licensing Officer

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Havering
LONDON BOROUGH

Name of Defendant:

Janak Patel

Description of Exhibit:

Inspection letter dated the 29 September 2015

I identify this item as Exhibit Number:

AGH/5

Signature(s)

AGH *HP*

Court Exhibit Number:



Mr & Mrs Janak & Vinodbala Patel
19 Mcintosh Road
Romford
RM1 4JU

t 01708 433585
e arthur.hunt@havering.gov.uk
text relay 18001 01708 432777
Date 29 September 2015

www.havering.gov.uk

My Reference: AGH//SR 032297

Dear Mr & Mrs Patel

Mcintosh Road Post Office, 19 Mcintosh Road, Romford, RM1 4JU

In relation to the visit I made to the above premises on 28 September 2015 the following items need to be addressed :-

- **The installation or upgrading of any CCTV system shall comply with current best practice. In addition the documentation listed below shall be included in a 'System File' which should be readily available for inspection by the relevant authority;**
Site plan showing position of cameras and their field of view.
Code of Practice.
Performance specification e.g. storage capacity, image file size, IPS for each camera and purpose of each camera position
Operational requirement.
Incident log.
Maintenance records including weekly visual checks.

Mr Patel was not able to demonstrate that the "system file" existed.

- **The positions of all CCTV cameras shall be clearly shown on a set of plans which should form part of the 'System File'. Any alteration to the system should only be carried out after consultation with and written approval of Havering Police and the Licensing Authority.**

Mr Patel informed me that he was waiting for a plan to be delivered by the installation engineer.

- **A staff member from the premises who can operate the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.**

It was clear that Mr Patel does not know how to operate the system. I requested that he showed me footage from 14:00 on the 27 September and he was unable to comply. He spent about 10 minutes flicking between menus on the system without success. I advised him to get the engineer to return to either train him on the system or supply a manual.

This is my summary of the licensing inspection undertaken at your premises on 28 September 2015 for your reference. I accept that a new CCTV system has been installed at the premises but it appears that three conditions on the premises licence are still in breach. Please ensure that you take all reasonable steps to resolve these issues at the earliest possible opportunity.

As I stated previously the provision of licensable activity is dependent upon full compliance with all premises licence conditions. We can see here that you appear not to be complying with at least three conditions on your premises licence.

A premises licence in breach ceases to authorise the provision of licensable activity at the premises and effectively renders the premises unlicensed. Providing licensable activity from an unlicensed premises will likely lead to criminal offences being committed contrary to s.136 of this Act. Therefore it is important that all conditions on a premises licence are in compliance as these conditions form the basis of your authority to provide licensable activity at the premises.

Please can you address the issues I have detailed above for your reference and contact me within 21 days of receipt of this letter in order that I may conduct another follow up inspection to confirm compliance. I hope to receive your response, therefore, by 21 October 2015.

Yours faithfully

Arthur Hunt
Licensing Officer



Havering
LONDON BOROUGH

Name of Defendant:

Janak Patel

Description of Exhibit:

Front of new Refusals Register

I identify this item as Exhibit Number:

AGH/6

Signature(s)

Janak Patel *AGH/6*

Court Exhibit Number:

Challenge 25

Refusals and incident book
for age restricted goods

Premises name..... *McIntosh News*

21st Sep 2015



Havering
LONDON BOROUGH

Name of Defendant:

Janak Patel

Description of Exhibit:

New Refusals Register

I identify this item as Exhibit Number:

AGH/7

Signature(s)

Janak Patel *Huck*

Court Exhibit Number:

... must be completed **everytime** you refuse to sell an age restricted product. This book must be kept on the premises premises at all times.

Please note: Information current as of 01/03/2012. This list is not a comprehensive list of all age restricted products and should be used as a guide. Please email training.standards@hawking.govt.nz with any further enquiries.

It must be completed **everytime** you refuse to sell an age restricted product. This book must be kept on the premises premises at all times.

Date/Time	Description of young person	What did the young person ask for?	Comments/Detail of incident	Name/Signature
11/01/16 12pm	Young boy - brown hair - blue hooded type top	Alcohol	Looking for something and had no ID. Alcohol display was	J. Price J.P.
11/01/16 4pm	2 young girls both wearing navy school uniforms one top would have been school uniform	Cigarettes	This young - no ID	J. Smith J.S.
				John Price 17/01/16

Examples



Havering
LONDON BOROUGH

Name of Defendant:

Janak Patel

Description of Exhibit:

Inspection Letter dated the 18 November 2015

I identify this item as Exhibit Number:

AGH/8

Signature(s)

Janak Patel *[Signature]*

Court Exhibit Number:



Mr & Mrs Janak & Vinodbala Patel
19 Mcintosh Road
Romford
RM1 4JU

t 01708 433585
e arthur.hunt@havering.gov.uk
text relay 18001 01708 432777
Date 18 November 2015

www.havering.gov.uk

My Reference: AGH//SR 032297

Dear Mr & Mrs Patel

Mcintosh News, 19 Mcintosh Road, Romford, RM1 4JU

In relation to the visit I made to the above premises on 17 November 2015 the following items need to be addressed :-

- **The installation or upgrading of any CCTV system shall comply with current best practice. In addition the documentation listed below shall be included in a 'System File' which should be readily available for inspection by the relevant authority;**
 - Site plan showing position of cameras and their field of view.**
 - Code of Practice.**
 - Performance specification e.g. storage capacity, image file size, IPS for each camera and purpose of each camera position**
 - Operational requirement.**
 - Incident log.**
 - Maintenance records including weekly visual checks.**

Mrs Patel did not appear to be conversant with the computer system attached to the CCTV.
- **The positions of all CCTV cameras shall be clearly shown on a set of plans which should form part of the 'System File'. Any alteration to the system should only be carried out after consultation with and written approval of Havering Police and the Licensing Authority.**

Mrs Patel was unsure whether the engineer had returned, as advised in my letter of 29 September 2015. She did not know whether

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- **A staff member from the premises who can operate the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.**

It was evident that Mrs Patel was not fully conversant with the CCTV system. She stated that she could fast forward and reverse but little else. I asked her whether she could show me images from the 16 November and she stated that she could not.

This is my summary of the licensing inspection undertaken at your premises on 17 November 2015 for your reference. I requested in my last visit that the issues with the CCTV system should be resolved in order to make them compliant with their premises licence.

As I stated previously, on more than one occasion, the provision of licensable activity is dependent upon full compliance with all premises licence conditions. We can see here that you appear not to be complying with at least three conditions on your premises licence.

A premises licence in breach ceases to authorise the provision of licensable activity at the premises and effectively renders the premises unlicensed. Providing licensable activity from an unlicensed premises will likely lead to criminal offences being committed contrary to s.136 of this Act. Therefore it is important that all conditions on a premises licence are in compliance as these conditions form the basis of your authority to provide licensable activity at the premises.

I have asked in both of my previous inspection letters that you contact me when the matters have been resolved. On each occasion you have failed to do so and I have had to make further unannounced visits. I ask that you address the issues I have detailed above for your reference and contact me within 21 days of receipt of this letter in order that I may conduct another follow up inspection to confirm compliance. I hope to receive your response, therefore, by 10 December 2015.

Yours faithfully

Arthur Hunt
Licensing Officer

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Havering
LONDON BOROUGH

Name of Defendant:

Janak Patel

Description of Exhibit:

Havering Personal Licence No 001838

I identify this item as Exhibit Number:

AGH/9

Signature(s)

Janak Patel *Havering*

Court Exhibit Number:



LICENSING ACT 2003 PERSONAL LICENCE

Licence No: 001838

This licence authorises the holder to sell alcohol in accordance with the Licensing Act 2003.

The London Borough of Havering, Mercury House, Mercury Gardens, Romford, Essex RM1 3SL ("the Licensing Authority") **hereby licenses:**

Mr Janak Patel

of

**19 McIntosh Road
Romford
RM1 4JU**

to make or authorise the supply of alcohol in accordance with Section 111 of the Licensing Act 2003.

This licence is valid for the period of 10 years expiring on **21/11/2015**.

This licence is issued subject to any right of the Licensing Authority to revoke, suspend or vary this Licence on any of the grounds specified in the relevant legislation.

Signed:

Licensing Officer
(For Head of Housing, Health and Community Care)

Date:





Havering
LONDON BOROUGH

Representation from
Responsible Authorities

Licensing Act 2003 Responsible Authority representation

This representation is made by a responsible Authority for the London Borough of Havering concerning a licence application for the premises as detailed below.

Premises Name and address: Mcintosh Road Post Office, 19 Mcintosh Road

Your Name: Alice Peartling_

Organisation name/name of body you represent: London Borough of Havering
Children and Young People Services

Your Address: Mercury House, Mercury Gardens, Romford__

Email: _alice.peatling@haverling.gov.uk_

Contact telephone number _01708 433528

Policy Considerations

London Borough of Havering Children and Young People Services is making a representation in support of the application to review the premises licence submitted by Trading Standards. Children and Young People support the review due to concerns regarding the premises licence holders ability to adhere to the licencing policy objectives (8, 19, 20, 25)

Representation

The licence holder has attended meetings with Police and Trading standards to discuss how to ensure the protection of children from harm objective is met. Despite being provided with good advice and implementing a challenge 21 and then challenge 25, the premises has not made any significant improvements to the way in which trading is carried out, and children continue to be at risk because of a lack of emphasis on challenging underage sales.

Trading Standards has highlighted three occasions when the business successfully passed test purchases, however the pervasive nature of apparently poor business practice is evidenced by the way in which the business has continued to breach its licence conditions. It could be argued that the poor business management was instrumental in the subsequent failed test purchases. Effectively managed businesses support staff to challenge when there is a possibility of an underage sale, which in turn reduces the risk of young people attempting to purchase alcohol illegally. Businesses that do not comply with licence conditions will likely be targeted by young people wanting to buy alcohol. Young people do not necessarily know that they are vulnerable, which is why every licenced premises has a duty to protect them.

Trading Standards has supported the licence holder to access training for himself and his wife but these were not utilised. Children and young people services believe that this is evidence of a lack of awareness and understanding of the risk of underage drinking to children within the community, and a disregard for the responsibility that each licence holder in Havering has in relation to their duty to protect Havering's children and young people from this.

The responsibility to ensure that the licence is complied with rests firmly with the licence holder. The information presented by Trading Standards suggests that the licence holder has not actively implemented the licence conditions that were agreed by him. Whilst the business continues to operate in this manner Children and Young People Services is of the view that children and young people will be at risk because of the way in which the business is run.

Children and Young people services holds concern for the way in which the venue is operated. If it is the view of the sub-committee that the trader will continue to supply alcohol to underage young people, children services would request that revocation of the licence be considered.

Complaint and Inspection History (if applicable)

Other documents attached



Signed

dated 5/5/2015

Licensing Act 2003 – responsible authority representation

This representation is made by a responsible authority for the London Borough of Havering concerning an application to review a premises licence for the premises detailed below.

Applicant: Mrs Sasha Taylor, Trading Standards Specialist
Premises: McIntosh News 19 McIntosh Road Romford RM1 4JU

Name: Paul Jones
Organisation: London Borough of Havering Licensing Authority
Address: c/o Town Hall Main Road Romford RM1 3BD
Email: paul.jones@havering.gov.uk
Telephone no.: 01708 432692

Objection summary:

Repeated management failures to promote the licensing objectives at this premises, in particular, the protection of children from harm, require that the Licensing Authority supports this application to review this premises licence.

Policy considerations

Licensing Policy 1

In considering applications for new licences, variations to existing licences and licence reviews the Licensing Authority will take the matters listed below into account:

- whether the premises is located in an area of cumulative impact;
- the type of premises and their cumulative impact on the area and the mix of premises in the area;
- the location of the premises and the character of the area;
- the views of the responsible authorities;
- the views of other persons;
- past compliance history of current management;
- the proposed hours of operation;
- the type and number of customers likely to attend the premises;
- whether the applicant is able to demonstrate commitment to a high standard of management, for example through active participation in the Safe and Sound meetings and pub watch.

Licensing Policy 8

When assessing the applicant's or licensee's ability to demonstrate a commitment to high standards of management the Licensing Authority will take into account whether the applicant or licensee:

- Can demonstrate comprehensive knowledge of best practice
- Has sought advice from the responsible authorities

- Has implemented any advice that has been given by the responsible authorities
- Is able to understand verbal and written advice and legal requirements
- Can demonstrate knowledge of the licensing objectives, relevant parts of the licensing policy and their responsibilities under the Licensing Act 2003
- Is able to run their business lawfully and in accordance with good business practices
- Is able to demonstrate a track record of compliance with legal requirements

Where there is a history of non-compliance associated with the premises applicants will need to establish evidence of improvement in management standards and procedures.

Licensing Policy 10

The Licensing Authority expects licensees to operate to the highest standards of management and to cooperate with responsible authorities to prevent:

- The sale of alcohol to underage children
- Drunkenness on premises
- Irresponsible drinks promotions

Where the Licensing Authority receives representations from responsible authorities that the management of a premises is supporting such activities, or that there is strong evidence linking patrons with alcohol related crime, disorder or anti-social behaviour the Licensing Authority will consider reviewing the licences to impose additional restrictions and controls to prevent or minimise the impact.

Licensing Policy 19

The Licensing Authority will require consideration of measures to protect children from harm to be reflected in the operating schedule where applicants identify the need, having regard to their type of premises or licensable activities. Applicants for premises licences and club premises certificates authorising the admission of children without accompanying responsible adults will be required to submit a safeguarding children protection policy detailing the steps to be taken to ensure that children in their charge will be protected from harm when on licensed premises or engaged in activities relating to the licence.

Licensing Policy 20

The Licensing Authority is committed to tackling the illegal sale of alcohol to children, including proxy sales when adults buy alcohol for children. Premises within 400 metres of schools or colleges should consider licence conditions to control the products offered for sale and on display in windows. It expects licensees to implement measures to Challenge 25 standard to reduce the likelihood of underage sales from their premises and will take appropriate action, including review of licenses, where sales persist.

Representation

Licensing Policy 1

Further to this policy we can see that, for the following reasons, it is appropriate for the Licensing Authority to support this application to review this premises licence with regard the following matters identified in this policy:

- the location of the premises and the character of the area;
- the views of the responsible authorities;

- past compliance history of current management;
- the type and number of customers likely to attend the premises;
- whether the applicant is able to demonstrate commitment to a high standard of management, for example through active participation in the Safe and Sound meetings and pub watch.

This premises is located in a residential area on a direct route from a nearby secondary school.

The applicant for this review application is a representative of Havering's Trading Standards Service, a responsible authority under the Act. Therefore, responsible authority concerns about the conduct at licensed premises is shared by the licensing authority which is responsible for issuing, monitoring and enforcement with regard to such licences.

This review application demonstrates that responsible authorities have had a lengthy series of interventions with the premises licence holders over a period of years which appear to have had little effect upon the licence holders' ability or willingness to comply with the provisions of the premises licence.

The location of this premises is on a direct route for secondary school children. I have seen these children enter the premises on their way home from school. Repeated alcohol test purchase failures at the venue, coupled with a daily influx of child customers at the premises causes this licensing authority great concern that the children of the area are not being adequately protected from potential harm when in this premises.

Clearly, the reason this review application has been brought is due to repeated alcohol test purchase failures. Such failings do not demonstrate a commitment to a high standard of management.

Licensing Policy 8

Further to this policy's reasonable requirement upon premises licence holders to demonstrate a commitment to high standards of management we can see that the premises licence holders fail on a number of counts relative to this policy:

- Has implemented any advice that has been given by the responsible authorities
- Is able to run their business lawfully and in accordance with good business practices
- Is able to demonstrate a track record of compliance with legal requirements

Responsible authority intervention via a number of methods, including an action plan, failed to yield beneficial results further to high standards of management.

As we all know, it is illegal to sell alcohol to anyone under the age of eighteen and yet the premises licence holders have been found to do so repeatedly. Such actions demonstrate that the business is not being run lawfully or in accordance with good business practice.

Repeated test purchase failures demonstrate an ongoing track record of a failure to comply with legal requirements.

Licensing Policy 10

We can see that the premises has repeatedly sold alcohol to test purchase volunteers aged under eighteen; therefore, it seems quite clear that the premises licence holders have failed to prevent the sale of alcohol to children, contrary to this policy and, more importantly, contrary to law.

Licensing policy 10 goes on to indicate that it will consider reviewing the licences to impose additional restrictions and controls to prevent or minimise the impact. Given that Trading Standards, the appropriate responsible authority, has brought this review application the Licensing Authority suggests that the premises licence holders have consistently demonstrated a failure to promote the licensing objectives, in particular the prevention of crime and disorder and the protection of children from harm. We are therefore of the view that, in line with this policy's requirements, the only failsafe method to ensure that similar failures do not recur at McIntosh News is to remove the premises licence holder's authority to sell alcohol, or, in other words, to revoke this premises licence.

Licensing Policy 19

It is incumbent upon the Licensing Authority, as well as those individuals directly involved with the sale of alcohol, to promote the licensing objectives and in so doing to protect children from harm. This licensing objective has been consistently ignored at this premises.

Licensing Policy 20

Marshalls Drive connects the premises to Marshalls Park Secondary School. Marshalls Park Secondary School is 375 metres as the crow flies from McIntosh News, thus placing it within the 400 metre radius identified in this policy. The main exit to the school is at the junction of Pettits Lane and Marshalls Drive. Marshalls Drive therefore provides a direct transitory route for school children on their way to and from secondary school. We must therefore ask ourselves whether we want a premises which has repeatedly sold alcohol to children to continue to sell alcohol at this location.

Conclusion

As I hope to have made clear, this premises' management has repeatedly demonstrated that it is unable or unwilling to comply with the basic standards of diligence any reasonable person might expect when it comes to the protection of children from harm. Action plans have been agreed and ignored, training opportunities have been agreed and ignored, alcohol has been repeatedly sold to children over an extended period of time and the premises is on a direct transitory route for the pupils of Marshalls Park Secondary School.

It is for these reasons that this Licensing Authority is of the view that the safety of children will be compromised if this premises continues to sell alcohol. We are therefore of the view that the licensing sub-committee should give serious consideration to whether this premises licence should remain in force.

Complaint and inspection history (if applicable)

As already indicated above.

Other documents attached

Premises history timeline.

Signed *Paul Jones*
Licensing Officer

Dated 17th May 2016

McIntosh News – premises licence review ref. no. 17889
Licensing Authority representation – supporting document

Timeline

- Aug 05 Premises licence application made by Mr Janak & Mrs Vinodbala Patel
- Oct 05 Premises licence granted to Mr & Mrs Patel
- Nov 06 Premises licence inspected by licensing officer PPC
- Jul 07 Mrs Patel fails Trading Standards alcohol test purchase. Informal warning given. Challenge 21 policy agreed by licence holders.
- Jun 11 Mrs Patel fails Trading Standards alcohol test purchase. Formal caution accepted by Mrs Patel.
- Nov 11 Responsible authorities meeting held with Mr & Mrs Patel. First action plan agreed. Outcome: to submit variation to add suitable conditions to licence
- Feb 12 3 months later, variation application received and subsequently granted to add conditions regarding:
- CCTV
 - Staff training
 - Age verification
 - Refusals register
- Undertaking provided that Mrs Patel would attend training course regarding alcohol supplies; four years later (May 16) and no evidence has been provided to confirm that this training has been undertaken.
- Apr 12 Challenge 25 policy accepted by Mr & Mrs Patel
- Aug 15 Mr Patel fails Trading Standards alcohol test purchase
- Aug 15 Licensing Officer AH conducts his first licence inspection. Nine premises licence breaches discovered including:
- No CCTV
 - No staff training or training records
 - Refusals register contains one entry which was made 8 years ago
- Sep 15 Licensing Officer AH conducts his second licence inspection. Seven premises licence breaches remain, including:
- No CCTV
 - No staff training or training records
- Sep 15 Responsible authorities meeting held with Mr Patel. Second action plan agreed.
- Sep 15 Licensing Officer AH conducts his third licence inspection. CCTV is installed but the CCTV conditions are not in compliance. Mr Patel is unaware of how to operate CCTV system.

Sep 15 Licensing Officer AH conducts his fourth licence inspection. Mrs Patel is unaware of how to operate the CCTV system.

Mar 16 Mr Patel pleads guilty to Aug 15 s.146 offence, i.e. selling alcohol to a child

19 Apr 16 Trading Standards Specialist Mrs Sasha Taylor submits a premises licence review application

20 Apr 16 Blue notice advertising review application installed by Licensing Officer PJ on nearby street furniture

04 May 16 Blue notice seen to have been removed

05 May 16 Blue notice replaced by Licensing Officer AH

05 May 16 Blue notice seen to have been removed

06 May 16 Blue notice replaced by Licensing Officer PJ

09 May 16 Blue notice seen to have been removed; replaced 08:15 by Licensing Officer PJ

09 May 16 Blue notice seen to be in situ at 16:30; however it had been concertinaed so that a series of folds in the notice rendered the wording of the notice illegible. Notice returned to its full expanse.

Licensing Act 2003 Responsible Authority representation

This representation is made by a responsible Authority for the London Borough of Havering concerning a licence review application for the premises as detailed below.

Premises name and address: McIntosh News 19 McIntosh Road Romford RM1 4JU

Your Name: PC Belinda Goodwin

Organisation name/name of body you represent: Metropolitan Police Service

Your Address: Romford Police Station 19 Main Road Romford RM1 1BJ

Email: Belinda.goodwin@met.pnn.police.uk

Contact telephone number: 01708 432781

Policy considerations

This representation relates to McIntosh News which is a small independent business situated in a residential street at the junction of McIntosh Road and Marshalls Drive. The designated premises supervisor is Mr Janak Patel. Mr Patel is also the joint premises licence holder with his wife Mrs Vinodbala Patel. Mr and Mrs Patel run the business together and there are no other staff members employed.

Although this premises is not situated in the cumulative impact zone within Romford's town centre it sits just outside; it is, however, the only licensed premises within this particular vicinity and there are also two schools nearby. St Peter's Primary School is on Dorset Avenue, located directly off McIntosh Road, and Marshall's Park Secondary School is located on Pettits Lane at its junction with Marshalls Drive. Marshalls Drive therefore provides a direct and singular route to McIntosh News.

Representation

Police have issued Mrs Patel with a penalty notice order on two previous occasions for the sale of alcohol to a person under the age of 18 years. Mr Patel made a sale of alcohol to a person under the age of 18 on 4th August 2015.

Police were in attendance when Mr Patel was asked to come into Mercury House for an interview which was held on 21st September 2015. Mr Patel admitted to the sale of alcohol to a child. He stated that he had a big work load and that he was not concentrating when the underage alcohol sale was made. Other issues of concern were identified within this meeting further to the due diligence of Mr Patel: there was still no CCTV system in place at the venue and, despite many follow up visits, on the day of the sale the premises licence was not on display in the premises and no training records were available. These are clear breaches of the licence.

Mr Patel was asked if he wanted to continue to sell alcohol at the premises as it appeared during an inspection that there was little alcohol stock within the premises. Mr Patel was asked how much alcohol he sold. He stated that although he did not sell much he did not want to give up the licence as he was trying to sell the premises as a going concern. Police subsequently advised Mr Patel that if he wanted to continue to sell alcohol he must

comply with all the conditions on his premises licence. Mr Patel was unable to state why he was not implementing the conditions on the licence to this point. Mr Patel was then asked to send evidence that the premises was on the market for sale. To date it is Police understanding that no such evidence has been provided.

Police have no confidence in Mr or Mrs Patel with regard to promoting the licensing objective that refers to **the prevention of harm to children**. Mr Patel has not demonstrated to Police satisfaction that he is not going to sell alcohol in the future to children. The proximity of schools to McIntosh News presents a clear risk to **the prevention of harm to children** and causes great concern to Police.

Mr Patel was given the opportunity to surrender his licence but he was adamant that he did not want to do this. Police have no choice but to make representation against the continuation of this premises licence authorising the sale of alcohol based upon our concerns further to **the prevention of harm to children**.

Complaint and Inspection History.

The first complaint was received in 2007 when Mrs Patel sold alcohol to a person under the age of 18 years. Mrs Patel received a penalty notice order as a result. Mrs Patel was also sent a warning letter from Havering's Trading Standards Service.

The second complaint was received in 2011 when Mrs Patel again sold alcohol to a person under the age of 18 years. Mrs Patel received another penalty notice order. Mr Patel was asked to attend a meeting with Trading Standards and Police. The outcome of this meeting was that the following action plan was agreed by Mr Patel:

- Installation of a CCTV system
- A personal licence holder must be on the premises at all times
- Proof of age checks to be made
- Adopt 'Challenge 25' policy
- To record all alcohol refusals in a refusals register
- To remind customers they suspect of buying alcohol for anyone underage that it is an offence to do so

One condition was recommended that Mrs Patel should NOT be allowed to sell alcohol from the premises. This was rejected by Mr Patel who stated that Mrs Patel would enrol in a refresher training course.

On 4th August 2015 Mr Patel made a sale of alcohol to a person under the age of 18 years.

On 10th August 2015 a local authority licensing officer attended the premises and found a total of nine conditions on the licence which were being breached.

On 21st September 2015 a meeting was held with Mr Patel at Mercury House to discuss the sale on 4th August 2015. Again breaches were pointed out due to the refusals book that he brought to the meeting that did not have entries in it from 2015 and there were still no training records available. Mr Patel was asked in the meeting to surrender his licence as he was selling the property. No action plan was given at this time we just asked for proof that the premise was up for sale, to Police knowledge Mr Patel is still the owner of the premises.

Other documents attached

None

Signed *Belinda Goodwin*

dated 25/04/2016